

## **Realtor to Client Communication Guarantee**

**(Reaching out and touching someone was never so valuable)**

**The sad truth in real estate is that, all too often, sellers/ buyers are left feeling neglected by their agents. The agent promises the world, then when the time comes to deliver, he or she is nowhere to be found.**

**Not only will I verbally promise to communicate and be available to you during the course of the transaction, I will guarantee it in writing so that I have something to lose if I do not live up to my promise.**

**For every instance where you feel that I should have reasonably returned your phone call or email in a more timely fashion I will deduct \$50 from my fee at settlement. You are on the honor system and I trust you.**

**All I require is that you notify me in writing (e-mail is fine) should such an occurrence happen so that I can stay aware of your expectations.**

**I am able to “put my money where my mouth is” because I am extremely confident in my ability to meet and exceed all of your expectations as they relate to communication.**

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**Seller/ Buyer**

**Date**

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**Real Estate Agent**

**Date**